



**South London Neighbourhood Resource Centre
Newcomer Settlement Services
Community Connections – Yazidi Family Facilitator**

Report to:

The Yazidi Family Facilitator will be an employee of the South London Neighbourhood Resource Centre (SLNRC). Day-to-day supervision/consultation will be provided by the Director of the Newcomer Settlement Services in the form of formal supervision meetings as well as informal support as requested by the worker.

Commitment:

This is a full time position for (37.5 hrs/week) that will include working evenings & weekends

Wages:

\$23:50

Responsibilities

- With guidance from the Director, develop programs for the high needs group
- Provide a 360 degrees support to the group throughout the year
- Attract participants for the Program by implementing an effective program promotion
- Develop an outreach strategy/training & support system that will engage local established members of the community
- Use a community development approach, consult with staff at SLNRC and partners. Address factors that impact newcomer participation such time, venue etc.
- Provide opportunities for high needs refugee families and their children to be engaged to become productive members in their community
- Provide intake, assessment of client needs and development of both short and long term counselling and orientation services to IRCC eligible refugees
- Through a Case Management service model, assists clients with information, referral, and supportive counselling services
- In conjunction with the Settlement Counsellors, Community Connection Workers, SWIS, and other settlement staff support newcomer families and their children
- Provide and facilitate information sessions for newcomer families in areas pertinent to settlement issues such as financial literacy, rights and responsibilities etc.
- Involve stakeholders and other service agencies in solution focused counselling
- Provide follow-up with clients
- Accept other duties as assigned by the Director of the Newcomer Settlement Services

Qualifications:

- Minimum one (1) year experience in providing settlement counselling
- Thorough knowledge of settlement issues facing refugees and new immigrants
- Demonstrate experience organizing and facilitating groups is essential
- Able to communicate in Kurmanji or Sorani Kurdish dialects is considered an asset
- Experience in conducting various methods of outreach
- Good written and oral communication skills in English is required
- Ability to work with a diverse population
- Strong communication and organizational skills
- Highly motivated and a self- starter
- Ability to work independently as well as within a team
- Responsible, trustworthy, approachable and friendly
- Organized and comfortable with promotion and report writing
- Knowledge and experience in using Windows, MS Office, Excel, PowerPoint etc.
- Enters statistical information in a data system using an IRCC approved tracking system, known as (iCARE)
- Ensure appropriate and confidential handling of client information
- Must have a valid driving license
- Wears a name badge.
- Satisfactory Canadian criminal background checks are a MUST and if you do not have it, it would be paid by the Agency
- Attends staff meetings and training opportunities
- Operate in accordance with policies, procedures, guidelines and protocols of the SLNRC
- Participate as a member of SLNRC team by furthering collective team goals.
- Involve resourceful individuals from different community services in these programs
- Applicants must be able to provide proof to show that they are fully vaccinated upon the Agency's request

.....

This is an Internal and External posting. If you are interested in applying for this position, please submit your resume and a detailed cover letter by EMAIL ONLY to: Vincent Tao, Administration Coordinator. Email: Vtao@slnrc.ca

We work together to “empower and enrich the neighbourhood in an inclusive environment.